

Federal Disaster Assistance Includes Right of Appeal

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HARRISBURG, Pa. -- Some individuals who registered for federal disaster assistance due to Hurricane Irene and/or Tropical Storm Lee may not qualify for aid. An appeals process, however, can ensure those affected by the storms will receive all benefits to which they are legally eligible.

Appeals must be made in writing and sent by mail or faxed to FEMA within **60 days** of the date of the letter of determination. The appeal should include new or missing information, documents and damage repair estimates that support the appeal request.

Mail appeals to:

FEMA - Appeals Officer
National Processing Service Center
PO Box 10055
Hyattsville, MD 20782-8055

Appeals may be faxed to: 1-800-827-8112.

Notification of eligibility for federal aid will be mailed in approximately 10 days after an inspection of the damaged property has been completed. If the determination is made that the applicant is ineligible for assistance, the property owner will learn from the letter what steps to take to appeal the decision if he or she feels they have damages that have not been addressed.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.